QUALITY POLICY

RVP Engineering Ltd and its directors and employees are committed to satisfying customers' requirements and managing the business in an effective, economical and efficient manner.

By doing this RVP Engineering Ltd shall continue to provide products and services to customers, make an adequate profit, continue to survive, and provide future employment to its staff.

The various activities undertaken at RVP Engineering Ltd are prescribed and recorded by carefully controlled processes (with supporting manuals, procedures and as required formal instructions). These are kept under review by the managing director by means of auditing, feedback, analysis, and the management review processes.

RVP Engineering Ltd holds scheduled management review meetings.

At these meetings the context, risks and opportunities, strategic direction, and the frame of reference of the organisation is reviewed and considered. At the management review meetings objectives are developed and monitored to continually improve the quality of the products, services, management systems, facilities, equipment, and resources.

The organisation and its employees are always committed to ensuring that the requirements of ISO 9001:2015, the needs of customers, legal requirements and any other applicable requirements are met in full.

All of RVP Engineering Ltd employees are made aware of their direct contribution to the quality of products and services and the importance of working exactly to the quality management system and to satisfying customers' requirements.